

MSA Welcomes Rick Kuemin

MSA Training Director

MSA is pleased to welcome our new MSA Training Director, Rick Kuemin. Rick came on board with Marcone several months ago after the departure of long time MSA trainer, Jerry Frear. Jerry retired his position with Marcone to pursue opportunities closer to his family.



Rick began with MSA by conducting webinars and soon proved himself to be invaluable to the mission of MSA and was quickly promoted to MSA Training Director.

Rick is an industry veteran who joined the appliance service field with KitchenAid Appliances in 1979 as a district service manager. He has served in many positions with Whirlpool, Maytag, Scottsman, and Fisher & Paykel over the past thirty years. He has traveled and trained extensively with various appliance manufacturers. Rick has a solid background in management and customer service and is really looking forward to working in the training arena and developing the MSA Community.